



# Motorhome Warranty Snapshot

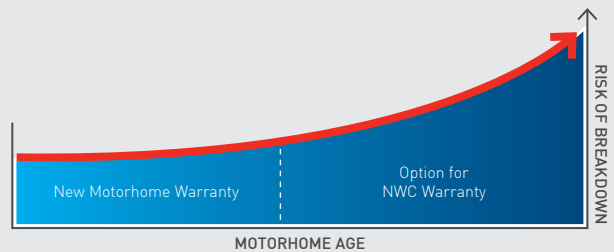
## MOTORHOME WARRANTY



### Quality warranty coverage with National Warranty Company

Things can go wrong with motorhomes. It's common sense that the older a motorhome gets, the higher its risk of breakdown. If you're thinking about purchasing a motorhome you may also want to consider how you would cover costs of unexpected repairs to the motorhome down the track.

You can take comfort that a Motorhome Warranty administered by NWC means quality coverage and access to support from our experienced customer service team.



### Motorhome Warranty Snapshot

	BRONZE	SILVER	GOLD
	Your dealer will select one of the following Warranty plans that applies to your purchase consideration.		
Eligibility	Any motorhome regardless of age and distance travelled at the date of purchase	For motorhomes 10 years and under that have travelled less than 300,000kms at the date of purchase	For motorhomes 7 years and under that have travelled less than 200,000kms at the date of purchase
Transferrable	Yes	Yes	Yes
Servicing Requirements	<p><b>Motorhome:</b> The Motorhome must be serviced by a licensed mechanic or service centre every 10,000kms or every 6 months, whichever interval elapses first.</p> <p><b>Living quarters and appliances:</b> The living quarters and appliances must be serviced by a licensed mechanic or service centre and servicing must be carried out as per the Manufacturer's Guidelines.</p>		
Number of Claims	Unlimited (total value of claims limited to purchase price of motorhome)	Unlimited (total value of claims limited to purchase price of motorhome)	Unlimited (total value of claims limited to purchase price of motorhome)

#### With a Motorhome Warranty you can benefit from:



Parts and labour cover for mechanical failure – including a covered component that suffers a mechanical failure due to wear and tear.



Ability to transfer your warranty if you sell your motorhome.



An Australia wide approved repair network.



Cover for emergency accommodation and car hire in the event of a breakdown (up to the specified limits of the Warranty).



Approved repairers are paid directly, therefore reducing your out of pocket expenses.



A simple 'no forms' claims process.

#### What happens if I need to make a claim?

- 1 If your motorhome breaks down call the NWC team on 1800 888 760 to arrange any repair work to your motorhome.
- 2 A member of the NWC team will assess the claim and once authorised direct you to the nearest approved repairer. Your cover includes the cost of inspection of the motorhome where the claim is approved.
- 3 If the claim is approved your motorhome will be repaired and payment for the repairs will be made direct to the repairer.

## Accommodation

\$175 per day for the maximum of (5) five days towards the cost of accommodation.

## Car Hire

\$125 per day for the maximum of (7) seven days towards the cost of car hire.

# What's Covered

	Motorhome Cover	Appliance Cover
Bronze	\$1,000	N/A
Silver	\$3,000	\$1,250
Gold	\$7,000	\$1,250

### Engine

Engine block, crankshaft, meshing timing gears, oil pump, pistons, piston rings, crankshaft bearings, cylinders, wristpins, camshaft, camshaft gears, connecting rods, internal bushings, balance shaft and bearings.

### Cooling System

Water pump (impeller, shaft bearings and bushings), viscous coupling, cooling fan and thermostat.

### Electrical

Alternator, generator, voltage regulator and windscreen wiper motor.

### Electronic Transmission Components

Computer and solenoids.

### Transmission

Internal lubricated parts of both manual and automatic transmissions.

### Air Conditioner

Compressor, evaporator and condenser.

### Turbocharger

Impellers and bearings.

### Clutch

Pressure plate.

### Steering

Steering box, rack & pinion and feeder pipes.

### ABS Brake System

ABS control unit.

### Stove

### Microwave

### Air Conditioning

### TV Antenna

### Solar Panels

### Washing Machine

### Hot Water

### TV & DVD

### Reverse Camera

### Refrigerator

### Rangehood

### Pressure Pump

### Drive Shaft

CV Joints and universal joints.

### Fuel System

Fuel injectors, carburettor and fuel pump.



### Brakes

Master cylinder, booster and brake calipers.

### Power Window Motors

Motor only.

### Electric Step / Slide Outs

### Differential

Internal lubricated parts.



## About National Warranty Company

National Warranty Company is the warranty administrator for the Motorhome Warranty. Established in 1999, NWC specialises in the administration of extended warranty products which are sold by our trusted partners. NWC is proud to provide quality customer service in the event of unexpected mechanical and electrical faults to your motorhome.

For more information about the Motorhome Warranty please speak with your dealer.

By purchasing the Motorhome Warranty you will get the benefit of certainty regarding the period of warranty coverage and the convenience of having the replacement process managed for you. Read the Warranty Contract for the full terms, conditions and exclusions and a summary of the rights and remedies available to you under the Australian Consumer Law before making any decision to purchase the warranty.

Your goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided under this warranty are in addition to other rights and remedies you have under the law in relation to the goods to which this indemnity relates.

Warranty administered by Davantage Group Pty Ltd [ABN 35 161 967 166 AFSL 438157] trading as National Warranty Company (NWC)